



Report on the Administration of the
Access to Information Act
for the Fiscal Year
2010-2011

Introduction

Purpose of the Access to Information Act

The *Access to Information Act* describes its purpose as follows:

The purpose of this Act is to extend the present laws of Canada to provide a right of access to information in records under the control of a government institution in accordance with the principles that government information should be available to the public, that necessary exceptions to the right of access should be limited and specific and that decisions on the disclosure of government information should be reviewed independently of government.

This report on the administration of the *Access to Information Act* is prepared and tabled in accordance with section 72 of the *Act*.

CBC/Radio-Canada Mandate

The Corporation's mission is set out in paragraphs 3(1)(l) and 3(1)(m) of the *Broadcasting Act*, which provide:

(l) the Canadian Broadcasting Corporation, as the national public broadcaster, should provide radio and television services incorporating a wide range of programming that informs, enlightens and entertains;

(m) the programming provided by the Corporation should

(i) be predominantly and distinctively Canadian,

(ii) reflect Canada and its regions to national and regional audiences, while serving the special needs of those regions,

(iii) actively contribute to the flow and exchange of cultural expression,

(iv) be in English and in French, reflecting the different needs and circumstances of each official language community, including the particular needs and circumstances of English and French linguistic minorities,

(v) strive to be of equivalent quality in English and in French,

(vi) contribute to shared national consciousness and identity,

(vii) be made available throughout Canada by the most appropriate and efficient means and as resources become available for the purpose, and

(viii) reflect the multicultural and multiracial nature of Canada;

Board of Directors

The Corporation is governed by a Board of Directors composed of 12 members, including the Chair, and the President and CEO. The Board of Directors is responsible for the management of the businesses, activities and other affairs of the Corporation. The key responsibilities of the Board are to approve the strategic direction, corporate and business plans for the Corporation, to assess the Corporation's progress in achieving its strategic and business objectives, and to oversee the plans and policies in place to ensure effective communication with Parliament, the public and stakeholders.

Organizational Structure to Fulfill Access to Information Act Responsibilities

CBC/Radio Canada's Associate General Counsel for Media Law is the Corporation's Access to Information and Privacy (ATIP) Coordinator. Reporting to the Vice-President, Real Estate, Legal Services and General Counsel, the ATIP Coordinator is assisted by a full time ATIP office of seven employees comprising a director, four analysts and two support staff. Support to the ATIP Coordinator was augmented on a temporary basis during 2010/2011 by half a full time equivalent in the form of a lawyer with relevant expertise and good knowledge of the Corporation. The addition of this supplementary legal support to the ATIP Coordinator's office has proven extremely valuable and consequently has been made permanent for the coming fiscal year.

The Corporation has a formal network of twenty two ATIP liaison officers covering all of the Corporation's business areas. The liaison officers are responsible for retrieving records and providing initial release recommendations to the ATIP Office.

Delegation Order

Pursuant to section 73 of the *Access to Information Act* the President and CEO of CBC/Radio-Canada has delegated certain of his functions as they relate to the administration of the *Access to Information Act* within CBC/Radio-Canada to the Corporation's ATIP Coordinator and the Corporation's ATIP Director.

A copy of CBC/Radio Canada's delegation order is appended to this report as Annex A.

Statistical Reports

The statistical reports submitted to the Treasury Board Secretariat on the administration of the *Access to Information Act* have been completed and are appended to this report as Annexes B and C.

Interpretation of Statistical Reports

CBC/Radio-Canada received 327 requests under the *Access to Information Act* during 2010/2011. This is the second highest number of requests received by the Corporation since it became subject to the *Act* in 2007. The requests touched all sectors of the Corporation, primarily affecting the English and French broadcasting arms in approximately equal numbers. Combined with the 40 requests that were carried forward from 2009/2010, the 327 requests received during the reporting period produced a total of 367 requests to be acted on. During 2010/2011, 349 requests were completed thereby reducing the number of backlogged requests by 55% from 40 at the end of 2009/2010 to 18 at the end of 2010/2011. This is down from a high of 323 backlogged requests at the end of 2007/2008.

Distribution of the 327 new requests among the categories designated by the Treasury Board Secretariat is as follows:

- Media – 33
- Academia – 7
- Business – 195
- Organization – 4
- Public – 88

Of these 327 requests, 257 were responded to on time by the end of the reporting period. This figure includes 46 requests for which allowable extensions to the statutory 30 day response period were claimed; 26 requests that were abandoned by the applicants involved; and 1 request that could not be processed. Among the remaining 70 requests, 52 were answered late by the end of the reporting period and 18 were carried into 2011/2012. Of those 18 requests, 15 have since been answered – 13 on time and 2 late. In sum, 270 or 82.5% of the 327 requests received during the reporting period were completed within timeframes allowed by the *Act*. Three late requests carried forward from 2010/2011 remain to be responded to during 2011/2012.

The average number of days to respond to a request decreased by 63%, from 158 in 2009/2010 to 57 in 2010/2011. This is down from a high of 187 in 2008/2009. Our "Deemed Refusal Rate" decreased from 57.7% in 2009/2010 to 21.53% in 2010/2011. This is down from a high of 80.47% in 2007/2008. The number of deemed refusal complaints made against us decreased from 8 in 2009/2010 to 1 in 2010/2011 - a drop of 87.5%. This is down from a high of 388 deemed refusal complaints in 2007/2008.

The *Act* contains various exemption and exclusion provisions, including s. 68.1 which excludes records related to CBC/Radio-Canada's journalistic, creative, or programming activities from its application. Severance provisions were applied in part to 151 of the 349 requests responded to during 2010-2011. Specifically,

s. 68.1 was applied to 25.82% of these requests. This is down from the previous reporting period where s. 68.1 was applied to 31.95% of the requests where partial severances were made to released records.

As for the times where records were fully excluded under section 68.1 of the *Act*, this percentage has also decreased. In 2010-2011, s. 68.1 was applied in full to 19.19% of the 349 requests answered. This is down from 21.26% during the previous reporting period.

Education and Training Activities

During 2010-2011 the following training activities were carried out by the Access to Information office:

Formal ATIP Training Sessions: Formal ATIP training sessions were delivered to 15 key personnel in five of the Corporation's business areas including the CEO's Chief of Staff. The training sessions comprised written and oral material that allowed them to fully understand their obligations under the *Access to Information Act*.

Informal ATIP Training Sessions: As requests were answered during the year, informal education and training needs emerged from time to time among record holders contacted by the ATIP office. This informal training was conducted in relation to the ATIP request at issue and included subjects such as search time calculations, extensions, and the application of specific exemptions.

Newsletters: To augment the formal and informal education and training sessions that it delivers, the ATIP office began distributing a newsletter in October 2010 to the ATIP liaison officers in each of the Corporation's business areas. These newsletters are written and produced in the ATIP office and distributed in both official languages. Topics covered during 2010/2011 include the right of access, the purpose of the ATIP Acts, the 30 day response period, extensions to the 30 day response period, how to correctly estimate search time, and the difference between exclusions and exemptions.

New Institution-Specific Policies, Procedures and Guidelines

During 2010-2011 the ATIP office organizational structure was changed from a team of six staff all answering directly to the ATIP Director, to two teams of three, each headed by a Team Leader answering to the Director. Corresponding processes, responsibilities, and accountabilities were updated, recorded, and disseminated in separate manuals for use by ATIP office staff and ATIP liaison officers throughout the Corporation. Additional performance monitoring, measuring, and reporting practices were also put in place and applied rigorously throughout the year.

Distribution of the manuals referred to above was supplemented by the provision of an aide memoire to the Corporation's senior executive team and ATIP liaison officers that provided key information regarding the *Access to Information Act* exemption and exclusion provisions invoked by CBC/Radio-Canada and examples of the types of information to which they have potential application.

The Corporation also successfully developed an internet site during 2010/2011 where records released in answer to five categories of Access to Information (ATI) requests are posted for review by the public. Launched in November 2010, this addition to the Corporation's Transparency and Accountability web page has given the public access to more than 27,000 pages of records released under the *Act* that deal with expenses, audits, retreats, agendas, and policies. By the end of 2010/2011 this site had been visited more than 4500 times.

Key Issues Raised as a Result of Complaints

The Information Commissioner reviewed CBC/Radio-Canada's 2009/2010 ATI performance because of the number of prior complaints made to her office about us. The Information Commissioner issued her report on the Corporation in March of 2011. While our overall performance for 2009/2010 was assessed as unsatisfactory, the Information Commissioner noted that our backlog of ATI requests had been reduced by 60% in the year she reported on, that the average number of days to respond to ATI requests had dropped, and that delay complaints against us had diminished.

The Information Commissioner made four recommendations in her report ranging from leadership and planning to training and improving our 'deemed refusal' rate. They have all been concurred in and are being acted on.

A key issue that was first raised in 2009-2010, as a result of complaints, relates to the Information Commissioner's right to view records in respect of which CBC/Radio-Canada has invoked s.68.1 of the *Access to Information Act*. CBC/Radio Canada and the Commissioner disagree on the consequences that flow from a decision by CBC/Radio-Canada to invoke this exclusion. On September 2010, the Federal Court dismissed an application that we had made for judicial review and concluded that the Commissioner had the authority to order to CBC to disclose records including those that are related to its journalistic, creative or programming activities. A notice of appeal was filed in October 2010.

A second key issue that was first raised in 2008-2009, as a result of complaints, was the subject of a decision by the Federal Court concerning the interpretation of section 41 of the *Access to Information Act*. In a judgment dated October 13, 2009 the Federal Court dismissed an application for judicial review initiated by a requestor pursuant to section 41. A notice of appeal was filed in November 2009 by the requestor. In November 2010, the Federal Court of Appeal dismissed the

appeal, but costs were awarded to the requestor pursuant to subsection 53(2) because the appeal had raised an important principle.

Annex A – Delegation Order

CBC/Radio-Canada Access to Information Delegation Order
Ordre de la délégation des pouvoirs à CBC/Radio-Canada en matière d'accès à l'information

Pursuant to Section 73 of the *Access to Information Act*, I, Hubert T. Lacroix, President and CEO of CBC/Radio-Canada, do hereby designate the persons holding the positions of: Compliance Officer, Associate Corporate Secretary and Access to Information and Privacy (ATIP) Coordinator; ATIP Director; and ATIP Manager to exercise the powers and functions conferred on me by the *Act* as Head of CBC/Radio- Canada in the manner indicated below:

Conformément à l'article 73 de la *Loi sur l'accès à l'information*, je, Hubert T. Lacroix, président-directeur général de CBC/Radio-Canada, désigne par la présente les personnes détenant les postes d'agent responsable de la conformité, secrétaire général associé et coordonnateur de l'accès à l'information et de la protection des renseignements personnels (AIPRP), de directeur de l'AIPRP et de chef de l'AIPRP, pour exercer les pouvoirs et les fonctions qui me sont conférés en vertu de la *Loi* et à titre de dirigeant de CBC/Radio-Canada, et ce, de la manière suivante :

Section/ Article	Summary of Powers, Duties or Functions/ Sommaire des pouvoirs, devoirs et fonctions	Associate General Counsel, Media Law and ATIP Coordinator/ Avocat-conseil associé, Droit des médias et coordonnateur de l'AIPRP	ATIP Director/ Directeur de l'AIPRP
7 (a)	To give written notice to individuals who make requests that access will, or will not, be given to requested records; and to give access to the information to the individual who made the request within 30 days / Aviser par écrit la personne qui fait la demande que l'accès sera donné ou non aux documents demandés; et donner l'accès à l'information dans les 30 jours à la personne qui en a fait la demande	X	X
8 (1)	To transfer to another institution or to accept transfer from another institution / Transmettre la demande à une autre institution ou accepter la transmission à partir d'une autre institution.	X	X

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9 (1)	To extend time limits for responding to requests submitted under the Act and to issue corresponding notices / Proroger les délais pour répondre aux demandes soumises en vertu de la Loi et envoyer les avis correspondants.	X	X
9 (2)	To notify Information Commissioner of extensions exceeding 30 days / Aviser le Commissaire à l'information des délais dépassant 30 jours.	X	X
10 (1)	To advise individuals requesting a record that the record does not exist, or to advise individuals of the specific provisions of the Act under which a record is withheld / Aviser les personnes demandant un document que celui-ci n'existe pas, ou les aviser des dispositions précises de la Loi sur lesquelles se fonde le refus de communication	X	X
10 (2)	To neither confirm nor deny that a record exists / Ni confirmer ni nier qu'un document existe.	X	X
11 (2), (3)	To require additional payment for before access is given / Exiger un paiement additionnel avant de donner communication du document.	X	X
11 (4)	To require deposit before search for, or production of, records / Exiger le versement d'un dépôt avant la recherche ou la production des documents	X	X
11 (5)	To notify applicant of additional amounts payable / Aviser la personne qui fait la demande des montants additionnels à acquitter.	X	X

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11 (6)	To waive requirement for payment, or to refund payments already made / Dispenser du versement des droits ou les rembourser.	X	X
12 (2) (b) and 12 (3) (b) / 12(2)b) et 12(3)b)	To determine the necessity for translation, or conversion of requested records to alternative format / Déterminer la nécessité de faire traduire les documents demandés ou de les rendre accessibles dans d'autres formats	X	X
13 (1)	To withhold information obtained in confidence from governments of foreign states, provinces, municipalities; defined First Nations Councils; or institutions thereof / Refuser la communication de documents contenant des renseignements obtenus à titre confidentiel de gouvernements d'États étrangers, de gouvernements provinciaux, d'administrations municipales, de conseils des Premières Nations ou d'organismes correspondants	X	X
13 (2)	To disclose information obtained in confidence from governments of foreign states, provinces, municipalities; defined first Nations Councils; or institutions thereof, if the government or institution that provided the information consents to its disclosure or makes the information public / Communiquer des documents contenant des renseignements obtenus à titre confidentiel de gouvernements d'États étrangers, de gouvernements provinciaux, d'administrations municipales, de conseils des Premières Nations ou d'organismes correspondants, si le gouvernement ou l'organisme consent à la communication ou rend l'information publique.	X	X

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14	To withhold information if its disclosure would be injurious to the conduct of federal-provincial affairs / Refuser la communication de documents dont la divulgation risquerait de porter préjudice à la conduite des affaires fédérales-provinciales.	X	X
15	To withhold information if its disclosure would be injurious to the conduct of international affairs, the defence of Canada or its allies, or Canada's efforts toward detecting, preventing, or suppressing subversive or hostile activities / Refuser la communication de documents dont la divulgation risquerait de porter préjudice à la conduite des affaires internationales, à la défense du Canada ou d'États alliés ou associés avec le Canada ou à la détection, à la prévention ou à la répression d'activités hostiles ou subversives.	X	X
16 (1)	To withhold information obtained or prepared by investigative bodies in the course of lawful investigations; or personal information the disclosure of which would be injurious to the enforcement of any law of Canada or a province, or information whose disclosure could reasonably be expected to be injurious to the security of penal institutions / Refuser la communication de documents obtenus ou préparés par des organismes d'enquête au cours d'enquêtes licites; ou de renseignements personnels dont la divulgation risquerait vraisemblablement de nuire aux activités destinées à faire respecter les lois fédérales ou provinciales; ou de renseignements dont la divulgation risquerait vraisemblablement de nuire à la sécurité des établissements pénitentiaires.	X	X

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16 (2)	To withhold information whose disclosure could reasonably be expected to facilitate the commission of an offence / Refuser la communication de documents qui risqueraient vraisemblablement de faciliter la perpétration d'infractions	X	X
16(3)	To withhold information obtained or prepared by the RCMP while performing policing services for a municipality or province / Refuser la communication de documents obtenus ou préparés par la Gendarmerie royale du Canada, dans l'exercice de fonctions de police provinciale ou municipale.	X	X
16.5	To withhold information that was created for the purpose of making a disclosure under the <i>Public Servants Disclosure Protection Act</i> / Refuser de communiquer des documents qui contiennent des renseignements créés en vue de faire une divulgation au titre de la <i>Loi sur la protection des fonctionnaires divulgateurs d'actes répréhensibles</i> .	X	X
17	To withhold information if its disclosure could reasonably be expected to threaten the safety of individuals / Refuser la communication de documents contenant des renseignements dont la divulgation risquerait vraisemblablement de nuire à la sécurité des individus	X	X
18	To withhold information if its disclosure would be injurious to the economic interests of Canada / Refuser la communication de documents dont la divulgation risquerait de porter préjudice aux intérêts économiques du Canada	X	X

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19 (1)	To withhold personal information as defined in section 3 of the <i>Privacy Act</i> / Refuser la communication de documents contenant les renseignements personnels visés à l'article 3 de la <i>Loi sur la protection des renseignements personnels</i> .	X	X
19 (2)	To disclose personal information with the consent of the individual concerned; if the information is publicly available; or in accordance with section 8 of the <i>Privacy Act</i> / Divulguer des documents contenant des renseignements personnels dans les cas où l'individu qu'ils concernent y consent, où le public y a accès et où la communication est conforme à l'article 8 de la <i>Loi sur la protection des renseignements personnels</i>	X	X
20 (1) (a)	To withhold trade secrets of third party / Refuser la communication de documents contenant des secrets industriels de tiers.	X	X
20 (1) (b)	To withhold financial, commercial, scientific or technical information that is confidential to a third party / Refuser la communication de renseignements financiers, commerciaux, scientifiques ou techniques fournis par un tiers, et qui sont de nature confidentielle et traités comme tels par ce tiers	X	X
20 (1) (b.1)	To withhold confidential information provided by a third party for the preparation of emergency management plans that concerns vulnerabilities in the third party's security measures / Refuser la communication de renseignements fournis par un tiers pour la préparation de plans de gestion des urgences et qui portent sur la vulnérabilité des mesures de sécurité de ce tiers	X	X

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20 (1) (c)	To withhold information the disclosure of which could reasonably be expected to materially affect the financial or competitive position of a third party / Refuser la communication de renseignements dont la divulgation risquerait vraisemblablement de porter préjudice matériellement à la position financière ou à la compétitivité d'un tiers	X	X
20 (1) (d)	To withhold information that would interfere with contractual or other negotiations of a third party / Refuser la communication de renseignements dont la divulgation risquerait vraisemblablement d'entraver des négociations menées par un tiers en vue de contrats ou à d'autres fins	X	X
20 (3)	To provide written explanation of environmental testing methods / Fournir une explication écrite des méthodes d'essais d'environnement	X	X
20 (5)	To disclose third party information described at sections 20(1) (a) to (d) of the Act with consent of the third party to whom the information relates / Communiquer tout document contenant des renseignements sur un tiers visés aux alinéas 20(1), a) à d) de la Loi, si le tiers que les renseignements concernent y consent.	X	X
20 (6)	To disclose third part information described at sections 20(1)(b) to d) of the Act if in the public interest / Communiquer tout document qui contient les renseignements visés à l'un ou l'autre des alinéas 20(1)b) à d) de la Loi pour des raisons d'intérêt public.	X	X

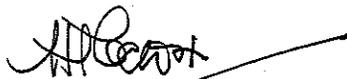
Section/ Article	Summary of Powers, Duties or Functions/ Sommaire des pouvoirs, devoirs et fonctions	Associate General Counsel, Media Law and ATIP Coordinator/ Avocat-conseil associé, Droit des médias et coordonnateur de l'AIPRP	ATIP Director/ Directeur de l'AIPRP
21(1) (a) to (d)/ 21(1)a) à d)	To withhold information that contains advice, recommendations, accounts of deliberations, positions or plans / Refuser la communication de documents qui contiennent des avis, des recommandations, des comptes rendus de délibérations, des projets préparés ou des renseignements portant sur des positions	X	X
22	To withhold testing and audit information if disclosure would prejudice results of particular tests or audits / Refuser la communication de documents contenant des renseignements relatifs à des essais ou à des vérifications dont la divulgation fausserait leurs résultats de ces opérations.	X	X
22.1	To withhold draft internal audit reports or related audit working papers / Refuser de communiquer tout document qui contient le rapport préliminaire d'une vérification interne ou de documents de travail se rapportant à la vérification.	X	X
23	To withhold information that is subject to solicitor-client privilege / Refuser la communication de documents contenant des renseignements protégés par le secret professionnel qui lie un avocat à son client.	X	X
24	To withhold information the disclosure of which is restricted by other legislation listed in Schedule II of the <i>Act</i> / Refuser la communication de documents contenant des renseignements dont la communication est restreinte en vertu d'une disposition figurant à l'annexe II de la <i>Loi</i> .	X	X

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25	To disclose releasable information after severing it from those parts of records that are to be withheld / Prélever de l'information exemptée par la <i>Loi</i> dans des documents et communiquer les parties dépourvues des renseignements en cause.	X	X
26	To refuse disclosure if information is about to be published / Refuser la communication lorsque l'information est sur le point d'être publiée	X	X
27 (1)	To give third parties notice of intent to disclose information within 30 days of a request being submitted under the <i>Act</i> / Aviser un tiers intéressé de l'intention de communiquer un document dans les 30 jours suivant la réception d'une demande soumise en vertu de la <i>Loi</i>	X	X
27(3)(c)	To receive representations from third parties explaining why records should not be disclosed / Recevoir les observations d'un tiers expliquant pourquoi des documents ne doivent pas être communiqués	X	X
27 (4)	To extend 30 day time limit for third party representations / Proroger le délai de 30 jours pour la réception des observations d'un tiers	X	X
28 (1)	Review representations and decide whether to disclose third party records / Analyser les observations et décider s'il faut communiquer les documents d'un tiers.	X	X

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28 (2)	To waive the requirement for third parties to provide representations in writing / Autoriser un tiers à déroger à l'obligation de présenter ses observations par écrit	X	X
28 (4)	To give applicants access to third party records / Autoriser la communication de documents d'un tiers aux personnes qui en ont fait la demande	X	X
29	To notify third parties and requestors of a third party's right to request judicial review if the Information Commissioner recommends disclosure records containing third party information / Aviser le tiers et les personnes qui ont fait une demande du droit du tiers à exercer un recours en révision si le Commissaire à l'information recommande la communication de documents contenant de l'information concernant le tiers.	X	X
33	To advise the Information Commissioner of third party interest in records withheld from disclosure (following receipt of a complaint from the Information Commissioner) / Aviser le Commissaire à l'information de l'intérêt d'un tiers pour des documents dont la communication a été refusée (à la suite de la réception d'une plainte du Commissaire à l'information).	X	X
35 (2)	To make representations to the Information Commissioner / Présenter des observations au Commissaire à l'information	X	X

Section/ Article	Summary of Powers, Duties or Functions/ Sommaire des pouvoirs, devoirs et fonctions	Associate General Counsel, Media Law and ATIP Coordinator/ Avocat-conseil associé, Droit des médias et coordonnateur de l'AIPRP	ATIP Director/ Directeur de l'AIPRP
37 (4)	To give complainants access to previously withheld records, as recommended by the Information Commissioner / Communiquer à des plaignants des documents dont la communication a été précédemment refusée, conformément à la recommandation du Commissaire à l'information.	X	X
43 (1)	To notify third parties of requests for judicial review made by the requestors, or the Information Commissioner, where disclosure of third party information is involved / Aviser un tiers du recours en révision déposé par le demandeur, ou par le Commissaire à l'information, lorsqu'il s'agit de communiquer de l'information concernant le tiers intéressé.	X	X
44 (2)	To notify requestors when third parties request judicial review of decisions to disclose third party information / Aviser un demandeur lorsqu'un tiers a demandé un recours en révision de la décision de communiquer de l'information concernant le tiers intéressé.	X	X
52 (2)	To request that Section 52 applications and appeals into the non-disclosure of records pursuant to sections 13(1)(a) or (b), or 15, be held in the National Capital Region / Demander que les auditions et les appels en vertu de l'article 52 relatifs au refus de communication de documents en vertu des alinéas 13(1)a) ou b), ou de l'article 15, aient lieu dans la région de la capitale nationale	X	X
52 (3)	To make representations at section 52 hearings / Présenter des observations dans les auditions relatives à l'article 52	X	X

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68.1	To exclude information pertaining to journalistic, creative or programming activities of CBC / Exclure des renseignements qui relèvent de la Société Radio-Canada et qui se rapportent à ses activités de journalisme, de création ou de programmation	X	
69	To exclude confidences of the Queen's Privy Council / Exclure des documents confidentiels du Conseil privé de la Reine pour le Canada.	X	X
71 (2)	To exempt information severed from manuals / Exclure l'information tirée de manuels	X	X
72 (1)	To prepare annual report to Parliament on the administration of the <i>Access to Information Act</i> / Préparer un rapport annuel pour le Parlement sur l'application de la <i>Loi sur l'accès à l'information</i> .	X	X



Hubert T. Lacroix
President and CEO / Président-directeur général

le 1^{er} septembre 2010

Date

Annex B – Statistical Report for Fiscal Year 2010-2011



Institution CBC / Radio-Canada				Reporting Period / Période visée par le rapport 2010-04-01 to/à 2011-03-31	
Source	Media / Médias 33	Academia / Secteur universitaire 7	Business / Secteur commercial 195	Organization / Organisme 4	Public 88

I Requests under the Access to Information Act / Demandes en vertu de la Loi sur l'accès à l'information

Received during reporting period / Reçues pendant la période visée par le rapport	327
Outstanding from previous period / En suspens depuis la période antérieure	40
TOTAL	367
Completed during reporting period / Traitées pendant la période visée par le rapport	349
Carried Forward / Reportées	18

II Disposition of requests completed / Disposition à l'égard des demandes traitées

1. All Disclosed / Communication totale	40	6. Unable to process / Traitement impossible	38
2. Disclosed in part / Communication partielle	151	7. Abandoned by applicant / Abandon de la demande	37
3. Nothing disclosed (excluded) / Aucune communication (exclusion)	77	8. Treated informally / Traitement non officiel	1
4. Nothing disclosed (exempt) / Aucune communication (exemption)	5	TOTAL	349
5. Transferred / Transmission	0		

III Exemptions invoked / Exemptions invoquées

S. Art. 13(1)(a)	0	S. Art. 16(1)(a)	0	S. Art. 18(b)	75	S. Art. 21(1)(a)	24
(b)	0	(b)	0	(c)	0	(b)	27
(c)	0	(c)	1	(d)	1	(c)	4
(d)	0	(d)	0	S. Art. 19(1)	114	(d)	9
S. Art. 14	0	S. Art. 16(2)	55	S. Art. 20(1)(a)	2	S. Art. 22	0
S. Art. 15(1) International rel. / Relations Intern.	0	S. Art. 16(3)	0	(b)	51	S. Art. 23	19
Defence / Défense	0	S. Art. 17	0	(c)	4	S. Art. 24	0
Subversive activities / Activités subversives	0	S. Art. 18(a)	49	(d)	11	S. Art. 26	0

IV Exclusions cited / Exclusions citées

S. Art. 68(a)	11	S. Art. 69(1)(c)	0
(b)	0	(d)	0
(c)	0	(e)	0
S. Art. 69(1)(a)	0	(f)	0
(b)	0	(g)	0

V Completion time / Délai de traitement

30 days or under / 30 jours ou moins	213
31 to 60 days / De 31 à 60 jours	34
61 to 120 days / De 61 à 120 jours	66
121 days or over / 121 jours et plus	36

VI Extensions / Prorogations des délais

	30 days or under / 30 jours ou moins	31 days or over / 31 jours ou plus
Searching / Recherche	29	35
Consultation	0	5
Third party / Tiers	0	4
TOTAL	29	44

VII Translations / Traduction

Translations requested / Traductions demandées	0
Translations prepared / Traductions préparées	0
English to French / De l'anglais au français	0
French to English / Du français à l'anglais	0

VIII Method of access / Méthode de consultation

Copies given / Copies de l'original	191
Examination / Examen de l'original	0
Copies and examination / Copies et examen	0

IX Fees / Frais

Net fees collected / Frais net perçus			
Application fees / Frais de la demande	\$1,590.00	Preparation / Préparation	\$0.00
Reproduction	\$0.00	Computer processing / Traitement informatique	\$0.00
Searching / Recherche	\$4,353.60	TOTAL	\$5,943.60
Fees waived / Dispense de frais		No. of times / Nombre de fois	\$
\$25.00 or under / 25 \$ ou moins		30	\$150.00
Over \$25.00 / De plus de 25 \$		0	\$0.00

X Costs / Coûts

Financial (all reasons) / Financiers (raisons)	(\$ 000)
Salary / Traitement	561.91
Administration (O and M) / Administration (fonctionnement et maintien)	270.63
TOTAL	832.54
Person year utilization (all reasons) / Années-personnes utilisées (raisons)	
Person year (decimal format) / Années-personnes (nombre décimal)	6.71

Annex C – Additional Reporting Requirements for Fiscal Year 2010-2011

Additional Reporting Requirements - *Access to Information Act*

Part III - Exemptions invoked

Paragraph	13(1)(e)	0
Subsection	16.1(1)(a)	0
Subsection	16.1(1)(b)	0
Subsection	16.1(1)(c)	0
Subsection	16.1(1)(d)	0
Subsection	16.2(1)	0
Subsection	16.3	0
Subsection	16.4(1)(a)	0
Subsection	16.4(1)(b)	0
Subsection	16.5	0
Subsection	18.1(1)(a)	0
Subsection	18.1(1)(b)	0
Subsection	18.1(1)(c)	0
Subsection	18.1(1)(d)	0
Subsection	20(1)(b.1)	0
Subsection	20.1	0
Subsection	20.2	0
Subsection	20.4	0
Subsection	22.1(1)	0

Note: The CBC did not invoke any of the above-noted exemptions during the reporting period.

Part IV - Exclusions cited

Subsection	68.1	106
Subsection	68.2(a)	0
Subsection	68.2(b)	0
Subsection	69.1(1)	0

* 67 in full, and 39 in part